



The Chemung County Library District, with neighborhood libraries in Big Flats, the Bookmobile, Elmira, Horseheads, Van Etten, West Elmira, and on the web at www.cclid.lib.ny.us

Agenda

The November 2021 meeting of the Board of Trustees of the Chemung County Library District will be held on Thursday November 18 at 6:00 pm at the **Steele Memorial Library, 101 E. Church St., Elmira, NY 14901 and on ZOOM**. The agenda for the meeting is listed below. If you are unable to attend, please inform Ms. Dworkin (607-398-2021), Mrs. Mellott (733-8607), or Mr. Shaw (733-8611).

1. Call to order
2. Pledge of allegiance
3. Approval of minutes (document #2021-61)
4. Treasurer's report
 - a) Financial report (document 2021-62)
 - b) Report of Unpaid Bills Detail (document 2021-63)
5. Correspondence
6. President's report (Dworkin)
7. Director's Report
 - Consent Item: Approval of Personnel Actions**
Resolved that the CCLD Board of Trustees approve the personnel actions as submitted.
8. Committee reports:
 - a) Executive Committee (Dworkin)
 - 1) Report of the Committee meeting (document 2021-64)
 - b) Budget & Finance Committee (Schamel)
 - 1) Report of the Committee meeting (document 2021-65)
 - c) Building & Grounds Committee (Schwesinger)
 - 1) Report of the Committee meeting (document 2021-66)
 - d) Personnel Committee (Appenzellar)
 - e) Election and Continuity Committee (Rogan)
 - f) Advocacy Committee
9. Executive Session
10. Old business
11. New business
12. Period for public expression
13. Adjournment

(Minutes of the October 21, 2021 meeting of the Chemung County Library District Board of Trustees. Document #2021-61)

The meeting was called to order at 6:00 pm by President Rachel Dworkin. Present in person in the auditorium at the Steele Memorial Library Ms. Ann Hayes, Mr. Kevin Hansen, Ms. Phyllis Rogan, Ms. Lee Saginario, Mr. Mark Padgett, Ms. Jessica Roberts, Mr. Jack Schamel, and Ms. Penny Appenzellar. Present via Zoom were Ms. Pat Silvernail, Ms. Bonnie Chollet, Mr. Karl Schwesinger, and Ms. Crystal Gullo-Buzzetti. Excused: Ms. Martha Smith and Ms. Pamela Larnard. Also present were Holly Melott and Ron Shaw on behalf of the Library District's Administration.

Minutes. The minutes of the September 16, 2021, meeting (Document #2021-55) were presented for board review. Ms. Rogan moved that the August Board minutes be approved as amended, seconded by Ms. Hayes. **VOTE: Unanimously Approved.** Change in minutes: Excused: Jessica Roberts.

Financial Report. The September, 2021 Financial Report (Document #2021-56) was presented for board review. Mr. Schamel moved, seconded by Mr. Padgett, to approve the September Financial Report as presented. **VOTE: Unanimously Approved.**

Report of Unpaid Bills (Document #2021-57) Mr. Padgett moved, seconded by Mr. Schamel, that the board authorize the payment of the unpaid bills dated 10/21/2021 for the General Fund - \$33,488.31, Central Library District and Central Book Aid Fund-\$2,348.05. **VOTE: Unanimously Approved.**

CONSENT ITEM: Ms. Dworkin moved, seconded by Mr. Hansen, that the Personnel Actions be approved as presented. VOTE: Unanimously Approved.

Correspondence.

President's Report.

CONSENT ITEM: Mr. Schamel moved, seconded by Mr. Hansen, that the Horseheads Pavilion Project be approved as submitted. VOTE: Unanimously Approved.

CONSENT ITEM: Ms. Dworkin moved, seconded by Ms. Appenzellar, that the presented list of computer equipment be recycled as E-waste. VOTE: Unanimously Approved.

Director's Report

- Circulation stats are up from last year, but down overall. An increase is anticipated when in house programming resumes.
- A draft copy of the Central Library plan will be sent out for review. It has been approved by STLS and is in need of CCLD Board consent.
- The price of costshare will be increased in 2022 for all libraries.
- Wenzel Landscaping has indicated that they will be replacing the ramp and sidewalk at Steele imminently.
- \$56,000 was requested for NY State Construction Grant funds, \$87,000 has been designated. Thus far, \$78,300 has been received. The remaining 10% will be received once the reporting has been finalized.

Executive Committee. The report of the Executive Committee was presented in writing to the board (Document #2021-58)

Budget & Finance Committee. The report of the Budget & Finance Committee meeting was presented in writing to the board. (Document #2021-59)

Buildings & Grounds Committee. The report of the Buildings & Grounds Committee meeting was presented in writing to the board (Document #2021-60). Line painting and replacing the sidewalk and ramp are all that remain for the completion of the parking lot project at Steele.

Personnel Committee.

Election & Continuity Committee. Attached. The next meeting will be held Thursday, November 18, 2021 at 5:30 in the small conference room at Steele.

Advocacy Committee. Ms. Ann Hayes, Ms. Penny Appenzellar, and Ms. Betsy Gorman represented CCLD at the Octagon Fair on Saturday, October 16th at Elmira College.

Old Business.

New Business.

- Ms. Hayes noted that she was pleased to see the Big Flats pavilion be used for group meetings.
- Congratulations was extended to the staff and volunteers of the Big Flats Library for their first place victory in the Big Flats Community Days parade.
- Ms. Rogan proposed that a specific service and/or department of the library be promoted at future monthly board meetings.
- Ms. Rogan shared the Dutchess County, NY library newsletter.

Ms. Dworkin moved, seconded by Ms. Roberts, that condolences be sent to the Myers family on behalf of former board member Jared Myers. VOTE: Unanimously Approved.

Mr. Schamel moved, seconded by Ms. Appenzellar, that condolences be sent to Ms. Smith and Ms. Larnard, current board members, due to the recent loss of family members. VOTE: Unanimously Approved.

Ms. Dworkin moved, seconded by Mr. Schamel to adjourn. VOTE: Unanimously Approved.

The next regular meeting of the board will be held on Thursday, November 18, 2021, at 6:00pm in the auditorium of the Steele Memorial Library and online via Zoom.

CHEMUNG COUNTY LIBRARY DISTRICT

(DOCUMENT #2021-56)

Financial Report -October 31, 2021

Income	2021 Annual Budget	Received to Date	Balance Remaining	Percentage Received	Percentage through Year	Notes
Library Fines, Fees & Contributions	\$ 57,150	\$ 21,326	\$ 35,824	37.32%		Gifts/memorials: \$1195;BF Parade participation donations
Grants (other than N.Y.S.)		\$ 32,610				Friends: 18,000; Community Arts: \$500; BF Women's Club \$865
Foundation Contributions (HH & Steele)	\$ 200,000	\$ 61,371	138,629	31%		
Library District Tax Receipts	\$ 3,119,384	\$ 3,129,384	(10,000)	100%		
PILOT Funds	\$ 65,000	\$ 53,414		82%		
Interest on Investments	\$ 8,000	\$ 4,779	3,221	60%		
State Aid						
Central Library Development	\$ 79,418	\$ 179,040	(99,622)	225%		2020 & 2021 funds were both received in calendar year 2021
Central Book Aid	\$ 54,079	\$ 157,034	(102,955)	290%		2020 & 2021 funds were both received in calendar year 2021
Local Library Services Aid	\$ 31,637		31,637	0%		
Other State Aid - State Construction Funds		\$ 78,300				
TOTAL INCOME	\$ 3,614,668	\$ 3,717,259	\$ (3,266)	103%	83%	
Expense	Annual Budget	Expended to Date	Balance	Percent	Percentage	
Personnel						
Salaries	1,709,806	1335912.1	\$ 1,709,806	78%		
Overtime & Holiday Salaries	24,227	\$ 9,458	14,769	39%		
Employee Benefits						
FICA	132,654	\$ 112,811	\$ 19,844	85%		
NY State Retirement	276,605	\$ 215,194	\$ 61,411	78%		
Medical & Dental	506,128	\$ 399,909	\$ 106,219	79%		
Other (Disability, Wk. Comp, Unemp)	17,511	\$ 28,972	\$ (11,461)	165%		
Subtotal - Personnel Expenses	2,666,931	2,102,255	\$ 564,676	79%	83%	
Contractual						
Equipment	0	\$ 2,376	(2,376)	0%		Grant:\$2,172;\$42 Bullet Aide
Telephone	10,800	\$ 9,935	865	92%		
Supplies	45,200	\$ 15,347	29,853	34%		Grant: \$1326;T Lab supplies\$136.86;Mktg \$855; HH Foundation \$128
Travel & Continuing Education	10,120	\$ 2,218	7,902	22%		
Repairs & Maintenance	28,635	\$ 21,999	6,636	77%		
Postage	2,925	\$ 1,636	1,289	56%		
Library Materials (books, video, etc.)	375,041	\$ 264,900	110,141	71%		Gifts: \$3602.06;Grant\$923.97
Utilities	59,000	\$ 37,261	21,739	63%		
Building Cleaning Supplies	14,200	\$ 14,200	0	100%		
Fuel, Gas & Oil (Bookmobile)	3,100	\$ 969	2,131	31%		
Insurance	34,700	\$ 34,638	62	100%		
Vehicle Operation / Maintenance	5,000	\$ 1,614	3,386	32%		
Professional Fees (audit, engineer/legal fees)	31,395	\$ 27,262	4,133	87%		
Data Processing Expenses (Cost Share)	116,134	\$ 114,076	2,058	98%		
Payment of Taxes	5,150	\$ 5,015	135	97%		
Library Programming	37,997	\$ 42,158	(4,161)	111%		Grant\$6307: BF-Parade Participation;BFWomen'sGroup/Arts Council;HHFri;BulletAide
Chemung County costs (B&G, vision)	14,000	\$ 7,766	6,234	55%		
Capital Improvements STATE CONST see below	10,000		10,000	0%		
Contingency Fund	51,641	\$ 66	51,575	0%		Building Clearning Supplies - up b/c of Covid precautions
Subtotal Expenses	\$ 3,521,969	\$ 2,855,661.46	\$ 816,278	81%	83%	
2021 Projects: Breakroom & Boiler @ St		\$ 149,971				Breakroom @ St: \$34,950;Boiler @ St \$27,870.24; \$87,150.46 St parking lot proj
TOTAL EXPENSES	\$ 3,521,969	\$ 2,855,661				

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11/03/21

Chemung County Library District General Fund
Unpaid Bills Detail
As of November 3, 2021

Type	Date	Memo	Open Balance
Aleta Yarrow			
Bill	11/03/2021	Clay Pine Cones & Acorns" Art Program via Zoom - St 11/04/21	240.00
Bill	11/03/2021	"The Quilted Letter" Art Program via Zoom - St 11/18/21	225.00
Total Aleta Yarrow			465.00
Amazon Credit Plan			
Bill	11/03/2021	purchase all libraries 09/06/2021-10/09/2021	2,848.69
Total Amazon Credit Plan			2,848.69
Chemung Canal Trust Company			
Bill	11/03/2021	Mastercard charges-St Juv prog/Computer software/T-Lab/Mktg/Hotspot renewal/Zoom ren...	2,407.61
Bill	11/03/2021	Mastercard charges-subscription/service renewals	126.05
Total Chemung Canal Trust Company			2,533.66
Dell Marketing L.P.			
Bill	11/03/2021	#32 patron computers - pd for w/reserve funds & Appalachian Grant \$ - invoice #105279852...	25,897.28
Total Dell Marketing L.P.			25,897.28
Elmira Water Board			
Bill	11/03/2021	WE 08/06-10/08/2021	37.86
Total Elmira Water Board			37.86
Evelyn Coolbaugh			
Bill	11/03/2021	2021 Trustee Election Inspector - attended training	25.00
Total Evelyn Coolbaugh			25.00
Filomena Jack			
Bill	11/03/2021	Drawing a Stylized Fairy + Watercolor Technique art class via zoom - 11/17/2021	350.00
Total Filomena Jack			350.00
First Transit, Inc			
Bill	11/03/2021	Bkm fuel 07/01-10/27/2021 invoice #11760262	650.52
Total First Transit, Inc			650.52
Imperial Door Controls, Inc.			
Bill	11/03/2021	remote transmitter replaced - labor under contract @ BF --invoice # 00075040	140.40
Total Imperial Door Controls, Inc.			140.40
Ingram Library Services			
Bill	11/03/2021	Oct Library material -	11,732.23
Total Ingram Library Services			11,732.23
Jacqueline A. VonNeida			
Bill	11/03/2021	2021 Trustee Election Inspector	150.00
Total Jacqueline A. VonNeida			150.00
Karen Curren			
Bill	11/03/2021	Gourd birdhouse painting kits - 11/15 HH	300.00
Total Karen Curren			300.00
Katie Rhodes			
Bill	11/03/2021	2021 Trustee Election Inspector	150.00
Total Katie Rhodes			150.00
Krueger International, Inc			
Bill	11/03/2021	St Breakroom tables & chairs --invoice #14321389	3,396.36
Total Krueger International, Inc			3,396.36
Mark Margeson			

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11/03/21

Chemung County Library District General Fund
Unpaid Bills Detail
As of November 3, 2021

Type	Date	Memo	Open Balance
Bill	11/03/2021	mowing @ WE (x5) & HH (x5) - 9/24-10/28/2021	700.00
Total Mark Margeson			700.00
MCI			
Bill	11/03/2021	Long distance charges - HH	43.21
Total MCI			43.21
MidWest Tape			
Bill	11/03/2021	Oct Av purchases HH//St/Juv	3,983.45
Total MidWest Tape			3,983.45
New England Historic Genealogical Society			
Bill	11/03/2021	Historical Register Subscription 2022	100.00
Total New England Historic Genealogical Society			100.00
Oriental Trading Company, Inc.			
Bill	11/03/2021	Juv prog supplies - invoice #712424029-01	52.55
Total Oriental Trading Company, Inc.			52.55
OverDrive, Inc			
Bill	11/03/2021	patron online resource checkouts -October	23.92
Total OverDrive, Inc			23.92
Penworthy Company			
Bill	11/03/2021	HH Juv Library materials - invoice #0576197-IN	1,276.70
Total Penworthy Company			1,276.70
Quicker Printer			
Bill	11/03/2021	Trustee Election Ballots --Invoice # 155300	34.00
Total Quicker Printer			34.00
Richard Roberts			
Bill	11/03/2021	2021 Trustee Election Inspector	125.00
Total Richard Roberts			125.00
Ron Arons			
Bill	11/03/2021	"Finding Living People on the Internet" - Genealogy program 11/16/2021 - St/via Zoom	200.00
Total Ron Arons			200.00
Sayles & Evans			
Bill	11/03/2021	Attorney fees - General Svcs 09/01-09/30/2021	692.25
Total Sayles & Evans			692.25
Sue Cook			
Bill	11/03/2021	2021 Election Commissioner Fee	1,500.00
Total Sue Cook			1,500.00
ULINE			
Bill	11/03/2021	program supplies- St Juv - invoice # 140175591	72.85
Total ULINE			72.85
Vasco Brands, Inc.			
Bill	11/03/2021	cleaning supplies all libraries -invoice #129580	963.71
Total Vasco Brands, Inc.			963.71
TOTAL			58,444.64

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11/03/21

Central Library District and Central Book Aid Fund
Unpaid Bills Detail
As of November 3, 2021

<u>Type</u>	<u>Date</u>	<u>Memo</u>	<u>Open Balance</u>
Ingram Library Services			
Bill	11/03/2021	Oct Library material -	78.66
Total Ingram Library Services			78.66
Midwest Tape, LLC			
Bill	11/03/2021	CBA educational DVDs October	443.27
Total Midwest Tape, LLC			443.27
TOTAL			521.93

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11/09/21

Central Library District and Central Book Aid Fund
Unpaid Bills Detail
As of November 18, 2021

Type	Date	Memo	Open Balance
Baker & Taylor Books			
Bill	11/18/2021	Reference materials	542.00
Total Baker & Taylor Books			542.00
Southern Tier Library System			
Bill	11/18/2021	Downloadable e-books Fic & Non-Fiction	10,272.07
Total Southern Tier Library System			10,272.07
TOTAL			10,814.07

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11/09/21

Chemung County Library District General Fund
Unpaid Bills Detail
As of November 18, 2021

Type	Date	Memo	Open Balance
Collaborative Summer Library Program			
Bill	11/18/2021	SRC all libraries 2022 materials	412.46
Total Collaborative Summer Library Program			412.46
Demco, Inc.			
Bill	11/18/2021	processing supplies - BF	104.22
Total Demco, Inc.			104.22
Julie Spicer			
Bill	11/18/2021	Tai Chi programs online 11/08-12/22 - St	240.00
Total Julie Spicer			240.00
Southern Tier Library System			
Bill	11/18/2021	Downloadable audio Invoice -Fiction	4,002.48
Total Southern Tier Library System			4,002.48
Tim Collins			
Bill	11/18/2021	Creative Writing session 2x/month - St - December	200.00
Total Tim Collins			200.00
Xerox Corporation			
Bill	11/18/2021	maintenance agreement contract fee for BF copier	23.49
Total Xerox Corporation			23.49
TOTAL			4,982.65

Document #2021-64

Report of the November 3, 2021 meeting of the Executive Committee of the Chemung County Library District:

The meeting came to order at 6:00pm. Attending the meeting in person at the Steele Memorial Library auditorium, from the Executive Committee were Rachel Dworkin and Phyllis Rogan. From the Executive Committee via Zoom: Jack Schamel. Ronald Shaw and Holly Melott, CCLD management, were also present. Other board members attending in person were Ann Hayes, Mark Padgett, Penny Appenzellar, Lee Saginario, Jessica Roberts, and Bonnie Chollet, and Karl Schwesinger. Pat Silvernail and Kevin Hansen attended via Zoom.

Ms. Dworkin called the meeting to order at 6:00 p.m.

UNPAID BILLS: Ms. Melott submitted the Unpaid Bill List dated 11/03/21 in the amount of \$58,444.64 for the General Fund and \$521.93 for the Central Library District and Central Book Aid Fund. **Mr. Schamel moved, seconded by Ms. Appenzellar, to approve payment of the General and Central Library District and Central Book Aid Fund bills as submitted in writing. VOTE: Unanimously Approved.**

Mr. Shaw reported on the following:

- The 2022 proposed library budget passed with a 59.2% positive rating
- Each of the trustees that ran were re-elected
- The library clerk test will be administered on January 22, 2022 to generate a fresh list of candidates.
- The NY state governor recently signed a bill into law requiring library board trustees to complete 2 hours of annual training. The required sexual harassment training can go towards that time and STLS has webinars available to educate members and meet the stated requirements. Trustees were instructed to inform the board president, Rachel Dworkin, when they have completed their time and she will update the entire board at the proceeding meeting.

Mr. Schamel moved, seconded by Ms. Roberts, that the Central Library Plan be approved as presented. VOTE: Unanimously Approved.

The meeting adjourned at 6:15 pm. The next meeting of the Executive Committee of the Chemung County Library District will be held on Wednesday, December 1, 2021 in the auditorium of the Steele Memorial Library and via Zoom.

Document #2021-65

Report of the November 10, 2021 meeting of the Budget & Finance Committee of the Chemung County Library District.

Attending the meeting via Zoom: Mr. Jack Schamel, Ms. Jessica Roberts, and Ms. Ann Hayes. Also in attendance Holly Melott and Ron Shaw, CCLD Administration. The meeting opened at 8:45 a.m.

Ms. Melott presented the October 31, 2021 Financial Report to the Committee. The report will be forwarded to the full CCLD board for its consideration.

Ms. Melott presented the Unpaid Bill List dated November 18, 2021 for the General Fund - \$4,982.65; for the Central Library District and Central Book Aid Fund- \$10,814.01. The Unpaid Bills Details will be forwarded to the full CCLD board for its consideration.

The meeting adjourned at 8:50am. The next meeting of the Budget & Finance Committee will be held on Wednesday, December 8, 2021 at 8:45 a.m. at the Steele Memorial Library and via Zoom.

Document #2021-61

Report of the November 3, 2021 meeting of the Buildings & Grounds Committee of the Chemung County Library District

The meeting opened at 5:30 pm. Present were Mr. Karl Schwesinger, Ms. Rachel Dworkin, Ms. Lee Saginario, and Ms. Phyllis Rogan. Also attending was Ms. Holly Melott, CCLD Management.

The Committee received reports on the following:

- The breakroom furniture has arrived and is in place at Steele
- A patron hit the Horsehead Library with her Jeep on November 1, 2021. She acknowledged her mistake and spoke with staff. Buildings and Grounds assessed the situation and determined that no structural damage was done.
- Wireless access points will be installed at two outside locations at each of the libraries. This project was funded by STLS and will enhance the wifi usage on the perimeter of the building.
- Stripes need to be painted for the handicap parking spaces, Mr. Shaw will reach out to the project manager, Bob Butcher
- An updated monitor is needed to ensure adequate viewing of the entire second floor. Currently, it is impossible to view all angles that the new cameras are receiving. Mr. Shaw will be working with F.A.S.T to secure a quote to propose to the board
- Wenzel Landscaping is slated to complete the sidewalk/ramp project at Steele beginning on or about Wednesday, 11/10/21

The meeting adjourned at 5:45pm.

The next regular meeting of the Buildings & Grounds Committee will be held on Wednesday, December 1, 2021 at 5:30pm in the auditorium of the Steele Memorial Library.

	Jan-15		Feb-15		Mar-15		2015		2014		2013	
	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age
Adult Non-Fiction	3,746	7.15%	3,187	6.75%	3759	6.93%	10,692	6.95%	42,314	7.16%	48952	8.32%
Adult Fiction	8,546	16.31%	7,162	15.16%	8420	15.53%	24,128	15.68%	103,254	17.48%	110498	18.77%
Juv NF	2,149	4.10%	2,041	4.32%	2369	4.37%	6,559	4.26%	25,876	4.38%	24473	4.16%
Juv Fic	9,418	17.97%	8,798	18.62%	10624	19.60%	28,840	18.74%	122,885	20.81%	126150	21.43%
AV	17,596	33.57%	15,787	33.41%	17876	32.98%	51,259	33.31%	185,420	31.39%	178525	30.33%
Periodicals	301	0.57%	371	0.79%	386	0.71%	1,058	0.69%	4,408	0.75%	4677	0.79%
Other	509	0.97%	558	1.18%	632	1.17%	1,699	1.10%	7,485	1.27%	6445	1.09%
Public Pcs	4,000	7.63%	3,471	7.35%	4067	7.50%	11,538	7.50%	47,570	8.05%	49524	8.41%
Wireless	2,866	5.47%	2,245	4.75%	2621	4.84%	7,732	5.03%	30,995	5.25%	21323	3.62%
Down Audio	463	0.88%	451	0.95%	571	1.05%	1,485	0.97%	4,929	0.83%	4240	0.72%
Down Ebooks	1,378	2.63%	1,422	3.01%	1617	2.98%	4,417	2.87%	15,047	2.55%	13741	2.33%
Down Music	1,420	2.71%	1,743	3.69%	1257	2.32%	4,420	2.87%	253	0.04%	22	0.00%
Down Video	21	0.04%	12	0.03%	7	0.01%	40	0.03%	211	0.04%	37	0.01%
Total	52,413		47,248		54206		153,867		590,647		588,607	

2012

Total	%-age
53,076	9.03%
117,901	20.06%
28,385	4.83%
130,819	22.26%
181,376	30.86%
5,923	1.01%
4,194	0.71%
51,049	8.69%
0	0.00%
3,801	0.65%
11,203	1.91%
19	0.00%
20	0.00%

587,766

	Jan-21		Feb-21		Mar-21		Apr-21		May-21		Jun-21		Jul-21		Aug-21		Sep-21		Oct-21		Nov-21		Dec-21		2021		2020		2019	
	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age	Total	%-age
Adult Non-Fiction	1180	7.73%	1,664	8.13%	2,108	7.85%	1,950	7.91%	1,681	7.05%	1,867	7.15%	1,813	6.70%	1,991	7.20%	1,904	7.92%	1,818	7.45%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	17,976	7.48%	15,338	5.92%	27,378	10.57%
Adult Fiction	3027	19.84%	4,454	21.76%	5,990	22.32%	5,406	21.94%	5,142	21.56%	6,037	23.13%	5,999	22.16%	6,566	23.73%	5,859	24.36%	5,652	23.16%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	54,132	22.52%	44,049	17.01%	79,031	30.52%
Juv NF	624	4.09%	963	4.70%	1,407	5.24%	1,242	5.04%	1,088	4.56%	1,111	4.26%	1,395	5.15%	1,331	4.81%	1,511	6.28%	1,694	6.94%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	12,366	5.14%	10,002	3.86%	18,967	7.32%
Juv Fic	2,128	13.95%	3,490	17.05%	5,456	20.33%	5,288	21.46%	5,012	21.01%	5,660	21.69%	6,259	23.12%	5,832	21.08%	5,476	22.77%	5,597	22.93%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	50,198	20.88%	39,831	15.38%	82,350	31.80%
AV	1,718	11.26%	2,766	13.51%	4,136	15.41%	4,305	17.47%	4,303	18.04%	4,672	17.90%	4,610	17.03%	4,335	15.67%	4,360	18.13%	4,354	17.84%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	39,559	16.46%	45,558	17.59%	120,261	46.44%
Periodicals	83	0.54%	160	0.78%	160	0.60%	106	0.43%	137	0.57%	160	0.61%	139	0.51%	138	0.50%	107	0.44%	101	0.41%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1,291	0.54%	959	0.37%	1,794	0.69%
Other	141	0.92%	279	1.36%	342	1.27%	164	0.67%	70	0.29%	62	0.24%	121	0.45%	100	0.36%	227	0.94%	687	2.81%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	2,193	0.91%	1,868	0.72%	5,297	2.05%
Public Pcs	8	0.05%	227	1.11%	441	1.64%	413	1.68%	448	1.88%	1,280	4.90%	553	2.04%	657	2.37%	597	2.48%	654	2.68%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5,278	2.20%	4,491	1.73%	21,738	8.39%
Wireless	1,063	6.97%	1,088	5.32%	1,488	5.54%	962	3.90%	1,120	4.70%	612	2.35%	1,320	4.88%	1,441	5.21%	1,357	5.64%	1,350	5.53%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	11,801	4.91%	18,284	7.06%	34,341	13.26%
Down Audio	1,528	10.02%	1,432	7.00%	1,630	6.07%	1,601	6.50%	1,598	6.70%	1,599	6.13%	1,597	5.90%	1,718	6.21%	880	3.66%	931	3.81%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	14,514	6.04%	17,359	6.70%	13,330	5.15%
Down Ebooks	3,261	21.38%	3,190	15.59%	3,171	11.81%	2,751	11.16%	2,859	11.99%	2,699	10.34%	2,828	10.45%	3,154	11.40%	1,535	6.38%	1,381	5.66%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	26,829	11.16%	35,431	13.68%	24,191	9.34%
Down Music	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!	17,809	6.88%	35,953	13.88%
Down Video	79	0.52%	219	1.07%	91	0.34%	90	0.37%	67	0.28%	47	0.18%	178	0.66%	52	0.19%	35	0.15%	41	0.17%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	899	0.37%	3,660	1.41%	17,156	6.63%
Down Mags	416	2.73%	536	2.62%	419	1.56%	366	1.49%	326	1.37%	290	1.11%	263	0.97%	353	1.28%	206	0.86%	149	0.61%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	3,324	1.38%	4,318	1.67%	3,362	1.30%
Total	15,256		20,468		26,839		24,644		23,851		26,096		27,075		27,668		24,054		24,409		0		0		240,360		258,957		507,466	