

The Chemung County Library District, with neighborhood libraries in Big Flats, the Bookmobile, Elmira, Horseheads, Van Etten, West Elmira, and on the web at www.ccld.lib.ny.us

#### Agenda

The June 2021 meeting of the Board of Trustees of the Chemung County Library District will be held will be held on Thursday June 17th at 6:00 pm at the **Steele Memorial Library**, **101 E. Church St., Elmira, NY 14901. The meeting will be available online and it is recommended that all members attend remotely.** The agenda for the meeting is listed below. If you are unable to attend, please inform Ms. Dworkin (607-398-2021), Mrs. Mellott (733-8607), or Mr. Shaw (733-8611).

- 1. Call to order
- 2. Pledge of allegiance
- 3. Approval of minutes (document #2021-31)
- 4. Treasurer's report
  - a) Financial report (document 2021-32)
  - b) Report of Unpaid Bills Detail (document 2021-33)
- 5. Correspondence
- 6. President's report (Dworkin)
- 7. Director's Report

### **Consent Item: Approval of Personnel Actions**

Resolved that the CCLD Board of Trustees approve the personnel actions as submitted.

- 8. Committee reports:
  - a) Executive Committee (Dworkin)
    - 1) Report of the Committee meeting (document 2021-34)
  - b) Budget & Finance Committee (Schamel)
    - 1) Report of the Committee meeting (document 2021-35)
  - c) Building & Grounds Committee (Schwesinger)
    - 1) Report of the Committee meeting (document 2021-36)

### Consent Item: Approval of Parking Lot Award

Resolved that the CCLD Board of Trustees approve the Parking Lot Bid as submitted

- d) Personnel Committee (Appenzellar)
- e) Election and Continuity Committee (Rogan)
- f) Advocacy Committee
- 9. Executive Session
- 10. Old business
- 11. New business
- 12. Period for public expression
- 13. Adjournment

(Minutes of the May 20, 2021 meeting of the Chemung County Library District Board of Trustees. Document #2021-31)

The meeting was called to order at 6:00 pm by President Rachel Dworkin. Present via Zoom were Pat Silvernail, Kevin Hansen, Phyllis Rogan, Karl Schewesinger, Pam Larnard, Ann Hayes, Penny Appenzellar, Mark Padgett, Bonnie Chollet, and Lee Saginario. Also present were Holly Melott and Ron Shaw on behalf of the Library District's Administration. Excused: Martha White and Jessica Roberts.

**Minutes.** The minutes of the April 2021 meeting (Document #2021-25) were presented for board review. Ms. Dworkin moved that the April Board minutes be approved, seconded by Mr. Schewesinger. **VOTE: Unanimously Approved.** 

**Financial Report.** The April 30, 2021 Financial Report (Document #2021-26) was presented for board review. Ms. Hayes moved, seconded by Ms. Appenzellar, to approve the April Financial Report as distributed in writing. **VOTE: Unanimously Approved**.

**Report of Unpaid Bills** (Document #2021-27) Ms. Hayes moved, seconded by Mr. Patchett, that the board authorize the payment of the unpaid bills dated 5/20/21 for the General Fund - \$21,614.09, Grant Fund - \$147.78. **VOTE: Unanimously Approved.** Ms. Appenzellar moved that Mr. Shaw be given authority to sign checks, in lieu of the board not meeting in person due to the Covid pandemic, seconded by Ms. Silvernail. **VOTE: Unanimously Approved.** 

<u>CONSENT ITEM:</u> Ms. Chollet moved, seconded by Ms. Larnard, that 2021 Audit be approved as submitted. VOTE: Unanimously Approved.

**CONSENT ITEM:** Ms. Hayes moved, seconded by Mr. Hansen, that the Personnel Actions are approved as amended. VOTE: Unanimously Approved.

### **CONSENT ITEM:**

Ms. Dworkin moved, seconded by Ms. Hayes, that the board exceed the tax levy limit for 2022. VOTE: Unanimously Approved.

<u>CONSENT ITEM:</u> Ms. Hayes moved, seconded by Ms. Chollet, that the new Teen Library Card registration regulations be approved as submitted. Unanimously Approved.

Correspondence.

**President's Report.** The Negotiations Committee met with Union representation on 5/18/21 for an exchange of ideas. They will be meeting again on 6/4/21.

**Director's Report.** Mr. Shaw reported on the following:

- Mr. Shaw is requiring masks continue to be worn by staff and patrons in all CCLD locations, regardless of vaccination status. He will be attending a webinar on 5/21/21 that will provide legal guidance for libraries.
- The Tinker Lab staff will be providing technology training to the local Arts Council, September through November. All resources purchased for the endeavor will be paid for with grant funds and the publicity costs will be covered by the Arts Council.

• Steele Juvenile department will be holding a drag queen story time at the Park Church on 6/15/21. The program will be funded with donations.

**Executive Committee.** The report of the Executive Committee was presented in writing to the board (Document #2021-28)

**Budget & Finance Committee.** The report of the Budget & Finance Committee meeting was presented in writing to the board. (Document #2021-29)

**Buildings & Grounds Committee.** The report of the Buildings & Grounds Committee meeting was presented in writing to the board (Document #2021-30). The staff breakroom is complete. Staff are selecting tables and appliances to be purchased. Bids for the Steele parking lot paving project are being accepted through 5/26/21 and will be opened on 6/3/21. The original estimated cost for the project was \$116,000, \$58.000 of which will come from STLS. Costs are now anticipated to be significantly higher, but reserve funds are available.

**Personnel Committee.** Ms. Appenzellar reported that the committee will be meeting with Mr. Shaw to review the director evaluations, a report to the entire board will follow.

Election & Continuity Committee. Ms. Rogan moved, seconded by Ms. Silvernail that \$4,000 be allocated for payment of expenses incurred in the board election process. VOTE: Unanimously Approved. Ms. Rogan moved, seconded by Ms. Dworkin, that Sue Cook, be appointed to oversee the 2021 trustee board election. VOTE: Unanimously Approved. Members who will be seeking re-election are asked to see Ms. Rogan for petitions, she will verify current guidelines and regulations.

**Advocacy Committee.** 

### Old Business.

**New Business**. Tinker Lab employees, Steven Smith and John Van Otterloo were recognized for exemplary service. Board members had direct and indirect acknowledgements in regards to their stellar customer relations. Revisions to the Wireless Policy will be voted on at the Executive session in June.

Ms. Dworkin moved, seconded by Mr. Padgett to enter executive session. VOTE: Unanimously Approved.

Ms. Dworkin moved, seconded by Mr. Hansen to exit executive session. VOTE: Unanimously Approved.

Mr. Hansen moved, seconded by Ms. Appenzellar to adjourn. VOTE: Unanimously Approved.

The next regular meeting of the board will be held on Thursday, June 17, 2021, at 6:00pm online via Zoom.

### CHEMUNG COUNTY LIBRARY DISTRICT

(DOCUMENT #2021-32)

Financial Report - May 31, 2021

Income	2021 Annual Budget	Received to Date	Balance Remaining	Percentage Received	Percentage through Year	Notes
Library Fines, Fees & Contributions	\$ 57,150	\$ 9,872	\$ 47,278	17.27%		Gifts/memorials: \$1195
Grants (other than N.Y.S.)		\$ 28,256				Friends: 18,000; Community Arts: \$500; BF Women's Club \$865
Foundation Contributions (HH & Steele)	\$ 200,000	\$ 21,371	178,629	11%		
Library District Tax Receipts	\$ 3,119,384	\$ 3,129,384	(10,000)	100%		
PILOT Funds	\$ 65,000	\$ 53,414		82%		
Interest on Investments	\$ 8,000	\$ 3,037	4,963	38%		
State Aid						
Central Library Development	\$ 79,418	\$ 82,292	(2,874)	104%		
Central Book Aid	\$ 54,079	\$ 91,153	(37,074)	169%		
Local Library Services Aid	\$ 31,637		31,637	0%		
Other State Aid - State Construction Funds						
TOTAL INCOME	\$ 3,614,668	\$ 3,418,779	\$ 212,559	95%	42%	
Expense	Annual Budget	<b>Expended to Date</b>	Balance	Percent	Percentage	
Personnel						
Salaries	1,709,806	\$ 636,271	\$ 1,073,535	37%		
Overtime & Holiday Salaries	24,227	\$ 5,277	18,950	22%		
Employee Benefits						
FICA	132,654	\$ 61,288	\$ 71,366	46%		
NY State Retirement	276,605	\$ 100,876	\$ 175,729	36%		
Medical & Dental	506,128	\$ 204,548	\$ 301,580	40%		
Other (Disability, Wk. Comp, Unemp)	17,511	\$ 25,423		145%		
Subtotal - Personnel Expenses	2,666,931	1,033,681	\$ 1,633,250	39%	42%	
Contractual						
Equipment	0	\$ 42	(42)	0%		
Telephone	10,800		865	92%		
Supplies	45,200	\$ 3,024	42,176	7%		Grant: \$415-Tinker Lab supplies
Travel & Continuing Education	10,120	\$ 818	9,302	8%		
Repairs & Maintenance	28,635		20,982	27%		
Postage	2,925		1,400	52%		
Library Materials (books, video, etc.)	375,041		282,507	25%		Gifts: \$1830
Utilities	59,000		31,727	46%		
Building Cleaning Supplies	14,200		7,292	49%		
Fuel, Gas & Oil (Bookmobile)	3,100		2,590	16%		
Insurance	34,700		62	100%		
Vehicle Operation / Maintenance	5,000			-18%		
Professional Fees (audit, engineer/legal fees)	31,395		17,879	43%		
Data Processing Expenses (Cost Share)	116,134		59,800	49%		
Payment of Taxes	5,150		135	97%		
Library Programming	37,997		24,644	35%		Grant\$1055;HH Friends: \$330;CCLD Friends\$1562;Bullet Aide \$51
Chemung County costs (B&G, vision)	14,000	\$ 6,361	7,639	45%		
Capital Improvements STATE CONST see below	10,000		10,000	0%		
Contingency Fund	51,641		51,641	0%		
Subtotal Expenses	\$ 3,521,969	\$ 1,375,042.07	\$ 2,209,747	39%	42%	
2021 Projects: Breakroom & Boiler @ St		\$ 62,820				Breakroom @ St: \$34,950;Boiler @ St \$27,870.24
TOTAL EXPENSES	\$ 3,521,969	\$ 1,375,042	]			

4:24 PM 06/08/21

### Chemung County Library District General Fund Unpaid Bills Detail

As of June 17, 2021

Туре	Date	Memo	Open Balance
4imprint, Inc.	06/17/2021	CCLD promo bags for all libraries	1,218.20
Total 4imprint, Inc.			1,218.20
Baker & Taylor Book Bill	ks 06/17/2021	Book purchase -St Juv & Bkm May	1,986.33
Total Baker & Taylor	Books		1,986.33
Blackstone Publishi Bill	ng 06/17/2021	Audiobooks purchase - BF - May	217.54
Total Blackstone Pub	lishing		217.54
Chemung Canal Tru Bill	st Company 06/17/2021	Mastercard charges-St Juv & Bkm prog/Text alert service/Computers/T-Lab supplies-pd w/grant \$	3,285.57
Total Chemung Cana	l Trust Company		3,285.57
First Transit, Inc Bill	06/17/2021	Bkm fuel 04/25/21-5/22 & maintenance - exhaust/oil change/skylight leak	1,032.44
Total First Transit, Inc	;		1,032.44
H. L. Treu Office Su Bill	oply Corp. 06/17/2021	bulletin board/fire extinguisher signs/office supplies	79.45
Total H. L. Treu Office	e Supply Corp.		79.45
TOTAL			7,819.53

1:29 PM 06/02/21

### **Chemung County Library District Grant Fund** Unpaid Bills Detail As of June 2, 2021

Type	Date	Memo	Open Balance
Matthew Bender Bill	r & Co., Inc. 06/02/2021	Reference Material	2,490.84
Total Matthew Be	ender & Co., Inc.		2,490.84
Midwest Tape, L Bill	LC 06/02/2021	CBA educational DVDs	415.31
Total Midwest Ta	pe, LLC		415.31
TAL			2,906.15

1:49 PM 06/02/21

# Chemung County Library District General Fund Unpaid Bills Detail As of June 2, 2021

Туре	Date	Memo	Open Balance
ABDO-SPOTLIGHT	-MAGIC WAG 06/02/2021	GON ST JUV collection	2,309.15
Bill	06/02/2021	ST JUV collection	21.95
Total ABDO-SPOTL	IGHT-MAGIC	WAGON	2,331.10
Aleta Yarrow Bill	06/02/2021	"The Art of Puzzle Letters"- St via Zoom - pd w/grant funds	225.00
Total Aleta Yarrow			225.00
Amazon Credit Pla Bill	n 06/02/2021	purchase all libraries 04/09-05/07	2,698.31
Total Amazon Credi	t Plan		2,698.31
Blackstone Publish	ning 06/02/2021	Audiobooks purchase - ST -May	100.00
Total Blackstone Pu	blishing		100.00
CCLD Petty Cash Bill	06/02/2021	St +WE+ petty cash + Bkm prog+Mkting exp - all libraries	953.00
Total CCLD Petty C	ash		953.00
Chemung County S		t 2021 fees for ST	437.87
Total Chemung Cou	nty Sewer Dis	trict	437.87
Collaborative Sum			
Bill		SRC all libraries 2021 materials - pd by Friends	42.69
Total Collaborative S	Summer Librai	y Program	42.69
Demco, Inc. Bill Bill	06/02/2021 06/02/2021	St - processing supplies St - processing supplies	90.61 280.80
Total Demco, Inc.			371.41
Eastern Copy Prod	ucts 06/02/2021	Contract base rate charge & overage charge -St copier	1,144.34
Total Eastern Copy	Products		1,144.34
ELM USA, Inc. Bill	06/02/2021	supplies for disk cleaning machine	149.95
Total ELM USA, Inc.			149.95
Image Integrator Bill	06/01/2021	Microfice service contract	500.00
Total Image Integrat			500.00
Ingram Library Ser			
Bill	06/02/2021	May Library material -	9,367.08
Total Ingram Library	Services		9,367.08
Julie Spicer Bill	06/02/2021	Tai Chi programs online 5/3-6/21 - HH	280.00
Total Julie Spicer			280.00
MidWest Tape Bill	06/02/2021	May Av purchases HH/WE/St/St Juv	2,952.64
Total MidWest Tape			2,952.64
Noah's Ark Animal	Workshop, Ir	nc.	

1:49 PM 06/02/21

# Chemung County Library District General Fund Unpaid Bills Detail As of June 2, 2021

Type	Date	Memo	Open Balance
Bill	06/02/2021	BF Programming supplies - pd w/Bullet Aide	459.60
Total Noah's Ark A	Animal Worksho	pp, Inc.	459.60
Oriental Trading	Company, Inc. 06/02/2021	Juv prog supplies	140.88
Total Oriental Trad	ling Company,	Inc.	140.88
Orkin Bill	06/02/2021	Treatment of carpenter bees @ WE	600.00
Total Orkin			600.00
Rainy Toad Gami		Teen movie night 6/4 @ St	25.00
Total Rainy Toad C	Saming (Troy N	aida)	25.00
Recorded Books Bill	06/02/2021	7 day use charges -03/01-04/30/21	242.19
Total Recorded Bo	oks		242.19
Ridley's Book Rep Bill	06/02/2021	Book repair service - Genealogy	379.00
Total Ridley's Book	Repair		379.00
Southern Tier Lib Bill	06/02/2021	Virtual Server Hosting Agreement \$360/yr x 3 years	1,080.00
Total Southern Tier	Library System	1	1,080.00
Star-Gazette Bill	06/02/2021	BF subscription	79.05
Total Star-Gazette			79.05
/asco Brands, Inc Bill	:. 06/02/2021	new vacuum for St - pd w/grant funds	1,605.98
Total Vasco Brands	s, Inc.		1,605.98
/illage of Horsehe Bill	eads 06/02/2021	1/31/21-04/15/21 water bill HH	88.64
otal Village of Hors	seheads		88.64
TAL .			26,253.73

#### **Document #2020-34**

## Report of the June 2, 2021 meeting of the Executive Committee of the Chemung County Library District:

The meeting came to order at 6:00pm. Attending the meeting via Zoom from the Executive Committee were Rachel Dworkin, Martha Smith, Phyllis Rogan, and Jack Schamel. Holly Melott and Ronald Shaw, CCLD management were also present. Other board members in attendance were Lee Saginario, Pat Silvernail, Ann Hayes, Bonnie Chollet, Pam Larnard, Kevin Hansen, Penny Appenzellar, and Mark Padgett.

Ms. Dworkin called the meeting to order at 6:00 p.m.

UNPAID BILLS: Ms. Melott submitted the Unpaid Bill List dated 6/2/21 in the amount of \$26,253.73 for the General Fund and \$2,906.15 for the Grant Fund. Ms. Chollet moved, seconded by Ms. Hayes to approve payment of the General and Grant Fund bills as submitted in writing. VOTE: Unanimously Approved. VOTE: Unanimously Approved. Ms. Dworkin moved, seconded by Ms. Appenzellar, that Mr. Shaw be given authority to sign checks, in lieu of the board not meeting in person due to the corona pandemic. VOTE: Unanimously Approved.

Ms. Doris Jean Metzger was commended for her exemplary programming and resources for teens in the community.

The Negotiating Committee, including attorney, Kim Middaugh will be meeting with Union representatives on Friday June 4. Proceedings are going smoothly thus far.

Ms. Chollet moved, seconded by Ms. Smith, that the board approve the wireless policy as presented. VOTE: Unanimously Approved.

Mr. Schwesinger moved, seconded by Ms. Hayes, that the Eagle Scout pavilion project at Horseheads be approved. VOTE: Unanimously Approved.

The Election and Continuity Committee will be meeting at 5:30 on June 23<sup>rd</sup> in the small conference room at Steele. Any trustees are welcome to participate.

The meeting adjourned at 6:15 pm. The next meeting of the Executive Committee of the Chemung County Library District will be held on Wednesday, July 7, 2021 at 6pm via Zoom.

### **Document #2021-35**

## Report of the June 9, 2021 meeting of the Budget & Finance Committee of the Chemung County Library District.

Attending the meeting via Zoom were CCLD board members Mr. Jack Schamel, Ms. Jessica Roberts, Ms. Rachel Dworkin and Ms. Ann Hayes. Also in attendance Holly Melott and Ron Shaw, CCLD Administration. The meeting opened at 8:45 a.m.

Ms. Melott presented the May 31, 2021 Financial Report to the Committee. The report will be forwarded to the full CCLD board for its consideration.

Ms. Melott presented the Unpaid Bill List dated June 17, 2021 for the General Fund - \$7,819.53. The Unpaid Bills Details will be forwarded to the full CCLD board for its consideration.

The first draft of the 2022 Budget was presented to the committee for review and consideration.

The meeting adjourned at 8:55am. The next meeting of the Budget & Finance Committee will be held on Wednesday, July 14, 2021 at 8:45 a.m. via Zoom.

#### **Document #2021-36**

## Report of the June 2, 2021 meeting of the Buildings & Grounds Committee of the Chemung County Library District

The meeting opened at 5:30 pm. Present via Zoom were Mr. Karl Schwesinger, Ms. Rachel Dworkin, Ms. Lee Saginario, and Ms. Martha Smith. Also attending were Ms. Holly Melott and Mr. Ronald Shaw, CCLD Management.

The Committee received reports on the following:

- #5 Bids have been received for the parking lot renovation project at Steele. They will be opened on June 3, 2021.
- Staff are selecting a table and a refrigerator for the breakroom at Steele and will inform Mr. Shaw when they have come to a consensus.

Mr. Schwesinger moved, seconded by Ms. Smith, that the committee recommend to the full trustee board that the Eagle Scout pavilion project at Horseheads be approved. VOTE: Unanimously approved.

The meeting adjourned at 5:45pm.

The next regular meeting of the Buildings & Grounds Committee will be held on Wednesday, July 7, 2021 at 5:30pm via Zoom.

### ROBERT L. BUTCHER ARCHITECT PLLC

1208 West Water Street • Elmira, NY 14905 • robert\_butcher\_architect@yahoo.com • 607.734.2425

June 5, 2021

Mr. Ron Shaw, MLS MA Director, Chemung County Library District Steele Memorial Library 101 East Church Street Elmira, New York 14901

Re:

Recommended Construction Award For Parking Lot Restoration at

Steele Memorial Library

Dear Mr. Shaw,

On June 3, 2021, we received bids for this project as follows:

1.	Bothar Construction, LLC	97,500.00
2.	Edger Enterprises, Inc.	106,600.00
3.	Marchuska Companies	161,053.00
4.	Spencer Paving	106,320.00
5.	Wenzel Landscaping LLC	91,540.00

We have reviewed Wenzel's quote and find they are the lowest responsible bidder. We would recommend awarding the work to Wenzel. Should you have any questions, please feel free to contact me.

Sincerely,

Robert L. Butcher, AIA

MARONTHEMOREN



The Chemung County Library District, with neighborhood libraries in Big Flats, the Bookmobile, Elmira, Horseheads, Van Etten, West Elmira, and on the web at www.ccld.lib.ny.us

To: CCLD Board of Trustees

From: Ronald W. Shaw, Director

Date: June 11, 2021

Subject: Approval of Personnel Actions

### **Promotions:**

Will Kamas- PT Library Page to PT Library Clerk

### **Change FT/PT Status:**

### **Retirement:**

N/A

### **End of Probationary Period- Permanent Appointment:**

**New Hires:** 

### **Resignations:**

N/A

### **Terminations:**

N/A

### Leave:

N/A

### **Step Increases:**

Will Kamas- PT Library Clerk to Step 2 Scott Melott- PT Library Page to Step 2 Deb Brimmer- FT Network Specialist to Step 15

	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	2021	2020	201	.9
	Total %-age	Total %-age	Total %-age	Total %-age	Total %-age	Total %-age									Total	%-age
Adult Non-Fiction	1180 7.73%	1,664 8.13%	2,108 7.85%	1950 7.91%	1681 7.05%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	8,583 7.73%	15338 5.92%	27,378	10.57%
Adult Fiction	3027 19.84%	4,454 21.76%	5,990 22.32%	5406 21.94%	5142 21.56%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	24,019 21.63%	44049 17.01%	79,031	30.52%
Juv NF	624 4.09%	963 4.70%	1,407 5.24%	1242 5.04%	1088 4.56%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5,324 4.79%	10002 3.86%	18,967	7.32%
Juv Fic	2128 13.95%	3,490 17.05%	5,456 20.33%	5288 21.46%	5012 21.01%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	21,374 19.25%	39831 15.38%	82,350	31.80%
AV	1718 11.26%	2,766 13.51%	4,136 15.41%	4305 17.47%	4303 18.04%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	17,228 15.51%	45558 17.59%	120,261	46.44%
Periodicals	83 0.54%	160 0.78%	160 0.60%	106 0.43%	137 0.57%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	646 0.58%	959 0.37%	1,794	0.69%
Other	141 0.92%	279 1.36%	342 1.27%	164 0.67%	70 0.29%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	996 0.90%	1868 0.72%	5,297	2.05%
Public Pcs	8 0.05%	227 1.11%	441 1.64%	413 1.68%	448 1.88%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1,537 1.38%	4491 1.73%	21,738	8.39%
Wireless	1063 6.97%	1,088 5.32%	1,488 5.54%	962 3.90%	1120 4.70%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5,721 5.15%	18284 7.06%	34,341	13.26%
Down Audio	1528 10.02%	1,432 7.00%	1,630 6.07%	1601 6.50%	1598 6.70%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	7,789 7.01%	17359 6.70%	13,330	5.15%
Down Ebooks	3261 21.38%	3,190 15.59%	3,171 11.81%	2751 11.16%	2859 11.99%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	15,232 13.72%	35431 13.68%	24,191	9.34%
Down Music	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0 #DIV/0!	17809 6.88%	35,953	13.88%
Down Video	79 0.52%	219 1.07%	91 0.34%	90 0.37%	67 0.28%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	546 0.49%	3660 1.41%	17,156	6.63%
Down Mags	416 2.73%	536 2.62%	419 1.56%	366 1.49%	326 1.37%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	2,063 1.86%	4318 1.67%	3,362	1.30%
															_	
Total	15,256	20,468	26,839	24,644	23,851	0	0	0	0	0	0	0	111,058	258,957	507,466	